

"Aspire to be your best self by living, learning, growing together with God's love"

Kindness Forgiveness & Truth Respect Perseverance Co-operation Courage



Butleigh

Church of England

Primary School

Parent Code of Conduct Policy

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Approval Date: October 2025

Review Date: October 2027

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1. Purpose and scope

At Butleigh C of E Primary School we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Always model appropriate behaviour for our pupils

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting clear guidelines on expected behaviour and communication.

This code of conduct applies to behaviour on school premises, during school events, on educational visits and in all communications with the school, including email, telephone calls, social media and messaging applications.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents, relatives or childminders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect and support the ethos, vision and values of our school
- Demonstrate the Christian values of kindness, respect, honesty, forgiveness, co-operation and courage in all interactions with members of the school community.
- Work together with staff in the best interests of our pupils
- Use social media responsibly and respectfully. Parents and carers should not post information, photographs, videos or comments relating to pupils, parents or staff that may cause offence, breach confidentiality or damage the reputation of individuals or the school.
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the appropriate member of school staff to help resolve any issues or concerns.
- Where concerns cannot be resolved informally, parents should follow the school's Complaints Policy.

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Using racist, sexist, homophobic, transphobic, disability-related or otherwise discriminatory language or behaviour towards any member of the school community.
- Displaying a temper, or shouting at members of staff, pupils or other parents

- Threatening another member of the school community
- Recording, photographing or filming members of the school community without permission and where this may compromise privacy, safeguarding or wellbeing
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Posting or sharing photographs, videos or personal information relating to pupils, parents or staff without appropriate consent.
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with the headteacher and/or a member of the Governing body.
- Contact the appropriate authorities where criminal behaviour is suspected
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site
- Any restriction on a parent's access to the school site will not affect their child's right to receive education. Alternative communication and meeting arrangements will be put in place where necessary.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.